

# Things New Jersey Hurricane Sandy Survivors Should Know

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TRENTON, N.J. -- Here is some helpful information New Jerseyans should know as they continue their recoveries from Hurricane Sandy.

- There are three ways to reach the Federal Emergency Management Agency in New Jersey:
  - Visit online at [DisasterAssistance.gov](http://DisasterAssistance.gov) or [m.fema.gov](http://m.fema.gov) with a smartphone.
  - Call 800-621-3362 or TTY 800-462-7585.
  - Visit one of nine disaster recovery centers. Locations can be found by visiting [FEMA.gov/DRC](http://FEMA.gov/DRC).
- Survivors should apply for federal disaster assistance even if they have insurance. Assistance may pay for repairs and temporary housing that insurance doesn't cover.
- The deadline to register with FEMA and return completed SBA loan applications is Monday, April 1.
- Federal disaster assistance can include rental assistance, grants to replace personal property or low-interest disaster home loans from the Small Business Administration.
- Renters and homeowners can apply.
- Only a survivor whose primary residence was damaged and was living in it at the time of the storm is eligible to receive assistance for housing needs.
- FEMA disaster assistance is not income sensitive. Income does not affect eligibility.
- FEMA disaster assistance does not affect other government programs like Medicare, Social Security, Medicaid, Supplemental Security Income, Temporary Assistance for Needy Families or pensions.
- Accepting disaster assistance does not keep other survivors from receiving it.
- Disaster assistance from FEMA is not taxable.
- Non U.S. citizens may be eligible for FEMA assistance if they are lawful permanent residents or otherwise have legal status.
- Registering with the American Red Cross or calling 2-1-1 is not the same as registering with FEMA. Survivors must register with FEMA to be considered for federal disaster assistance.
- The U.S. Small Business Administration offers low-interest disaster home loans to homeowners and renters to repair or replace disaster-damaged property. SBA also offers loans to businesses to repair and replace disaster-damaged property and offers economic injury disaster loans to assist with working capital.
- The SBA can be contacted by calling 800-659-2955 or TTY 800-877-8339 or emailing [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov).
- Survivors who have questions about flood insurance claims and the appeals process can call 888-379-9531.
- Visit [Region2Coastal.com](http://Region2Coastal.com) for information about advisory base flood elevations.

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